

'The heart of dance in the heart of London'

write your
ORDER NO:

BARCODE	DESCRIPTION	SIZE	COLOUR	REASON FOR RETURN	QUANTITY
Example: 0123456789101	Example: Retro Zip Jacket	XS	Grey	Example: Too Small	1

HOW TO RETURN

You must let us know that you will be returning an item from your order. You **can return item(s)** for **FREE** within 30 days of receiving your order for as long as the items are in their original condition.

Step 1: Log in to your Pineapple account* to start a free return of your Pineapple order in the UK. **From your 'ORDER HISTORY' locate your order number.**

Step 2: Click 'Return' and select the items you would like to return and submit the form.

Step 3: Complete the free Royal Mail return form via the next page. The Post Office can print the label for you if you do not have a printer.

***Guest users:** If you placed an order as a "Guest", you must create an account with the same email address to be able to access all your order details to start the return. (If you did not receive your email, please check your junk mail folder.)



For more information and for international returns, scan the QR code with your mobile phone camera to visit our Help Centre online at <https://bit.ly/pineapple-returns>